

# IN THE FLOW

A Publication of the Gloversville Board of Water Commissioners

**Office hours are, Monday-Friday 8:00AM-4:00PM (Closed Saturday, Sunday & Holidays)**

The Water Department will be closed, Monday, September 5<sup>th</sup> for Labor Day Holiday and Monday, October 10<sup>th</sup> for Columbus Day Holiday

All pertinent information relating to the Water Department can be found on our website, as well the ability to download forms that you would otherwise have to come in to the office to receive.

The website is: [www.gloversvillewater.com](http://www.gloversvillewater.com). Also, our **Annual Water Quality Report** can be viewed on this website. We are no longer required to mail this report out to our customers, however we must make it available online to our customers to be read. **The Annual Water Quality Report (AWQR) can be accessed by visiting our website and clicking on the 2015 Water Quality Report tab. The direct URL link to view the Gloversville Water Department's 2015 Annual Water Quality Report online is: <http://www.gloversvillewater.com/pdf/AWQR2015.pdf>. The 2015 Annual Water Quality Report was made available online April 1, 2016.** Those still wanting a hard copy can call our office at (518)773-4520 to have a copy mailed to them. Copies will also be made available at the Gloversville Public Library and the Gloversville Senior Center.

Please note, if you receive a correspondence from **HomeServe USA** in regards to water service insurance, the Gloversville Water Department does not promote or endorse this program.

We now have an **"After Hours Drop Box"** located on the building next to our main entry door.

We are also requesting that our customers update their phone numbers by contacting our office @ 773-4520.

If you have a major piping failure and would like to be considered for a bill adjustment, you must submit an application to the water department within 30 days from your billing date. All applications for relief are subject to approval based on criteria set forth by the Board of Water Commissioners and the Gloversville-Johnstown Wastewater Treatment Facility.

If you should ever have any questions or concerns, please feel to contact our office at 773-4520.

Board of Water Commissioners:

Stephen Mauro - President

Gary Antonucci - Vice President

Robert Shell

Peter Semione

James Isabella

Christopher Satterlee - Superintendent

Christine Linart - Clerk of the Board