

# IN THE FLOW

A Publication of the Gloversville Board of Water Commissioners

## **Important Information regarding the Gloversville Water Department:**

The Gloversville Water Department will be moving to its new location 67-73 South Main St. (the former H & P car dealership) in January 2014. Our office will no longer be in City Hall after January. All payments being made in person should be done at the new location after January 2014.

The Gloversville Water Department has launched their new website. The website is [www.gloversvillewater.com](http://www.gloversvillewater.com). All pertinent information relating to the Water Department can be found on this site as well the ability to download forms that you would otherwise have to come in to the office to receive. Also, our Annual Water Quality Report can be viewed on this website. We are no longer required to mail this report out to our customers starting in 2013, however we must make it available on line to our customers to be read. The Annual Water Quality Report (AWQR) can be accessed by visiting our website and clicking on the 2013 Water Quality Report tab. The direct link to view the Gloversville Water Department's 2013 Annual Water Quality Report online is: <http://www.gloversvillewater.com/pdf/AWQR2013.pdf>. The 2013 Annual Water Quality Report will be made available online April 1, 2013. Those still wanting a hard copy can call our office at (518)773-4520 to have a copy mailed to them. Copies will also be made available at the Gloversville Public Library and the Gloversville Senior Center.

We are also requesting that our customers update their Phone Numbers by contacting our office at (518) 773-4520. We are requesting this information so that we may inform you more quickly concerning problems with your water service or so that we may inform you of other pertinent information such as water shut offs, water main breaks/repairs.

Just a friendly reminder, be careful when using toilet tank tabs in your toilet tanks as these tend to cause shrinkage on your flapper valve which allows water to leak into the bowl. This could potentially create a high water bill.

If you should ever have any questions or concerns, please feel to contact our office at 773-4520.

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